

# policy



## *Quality & Environmental*

John Nixon Ltd (T/A Nixon Hire) is a leading UK wide provider of plant and tool hire, site accommodation and portable toilet hire including the sale of new and used plant equipment. Nixon Hire is dedicated to being its customers preferred partner in both local and national markets through the provision of and combination of capable people, equipment and business processes, planned and improved to benefit its clients, staff members, contractors, suppliers, the business and the surrounding environments.

It is the policy of Nixon Hire to conduct its activities using a robust integrated quality and environmental management system. To deliver its products and services in a way that demonstrates its customer focus, its committed to continual improvement and in a manner that minimises impact on the environment and prevents pollution. To enable the implementation of these policies and in conjunction with the Company Vision & Values, Nixon Hire is committed to:

- Developing, maintaining and meeting the requirements of ISO9001:2015 Quality Management System and ISO14001:2015 Environment Management System.
- Ensuring continual improvement in our quality and environmental performance by setting, implementing and regularly reviewing policies, objectives and targets.
- Understanding and ensuring compliance with the standards imposed through legislation, best practice industry standards and other requirements that are applicable to our activities and services.
- Encouraging our staff to play an active role in limiting our strategic business risk and improving our business processes.
- Being fully committed to protecting the environment by preventing pollution and limiting the environmental impact of our activities and those of our clients through the control of environmental aspects and the adoption of best environmental practices.
- Promoting and communicating Quality and Environmental expectations and standards.
- Developing and implementing effective processes to ensure the timely delivery of consistently high quality services and expertise to our clients.
- Raising awareness, encouraging participation and training employees in environmental matters. Training and promoting the ongoing professional development of staff to ensure their high levels of competence and expertise, embracing new technologies and advancements to meet our clients' business needs.

All staff have a responsibility in assisting the company to consistently meet high quality and environmental standards and where possible identify improvements in operational practices.

**John Nixon**

A handwritten signature in black ink, appearing to read 'J. Nixon'.

**Chairman**